

## Great News, Your Order Is In Progress!

### When you will hear from us next?

Your order is now in progress. You can expect to hear from us next once the order is done processing. At that time, an AIM team member will reach out to schedule your installation.

### **Processing Time**

Right now, expected processing times are anywhere from 5-9 weeks. Because these times can change rapidly and frequently, we will not preemptively send order status updates. However, if at any point you would like to know the status of your order, please don't hesitate to reach out via email, and we will gladly send you an update upon request.

#### Please Note:

The manufacturing industry is uncertain at this time. If components of your order go out of stock, this could cause your order to be delayed. We hope this does not happen, but if it does, we will notify you of any significant changes as soon as possible and work to find a solution if necessary. We appreciate your understanding in advance!

# Thank you for choosing AIM Home Automation!